### EECS 498-004: Introduction to Natural Language Processing

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**Asking Questions** 

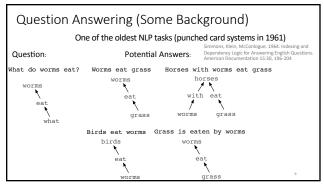
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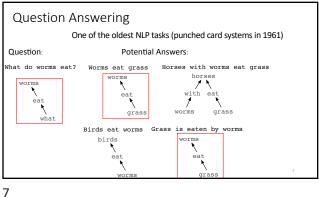


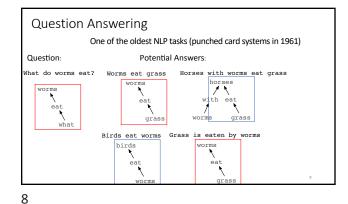
Questions in Search Google Where is the Louvre Museum located? Search About 904,000 results (0.30 seconds) Best guess for Louvre Museum Location is Paris, France Musée du Louvre - Wikipedia, the free encyclopedia en wikipedia.org/wiki/Musée. du Louvre Musée du Louvre i Bocated in Paris. Location within Paris. Established, 1793. Location, Palais Royal, Musée du Louvre, 75001 Paris, France. Type, Art museum ... Louvre Palace - List of works in the Louvre - Category:Musée du Louvre Videos

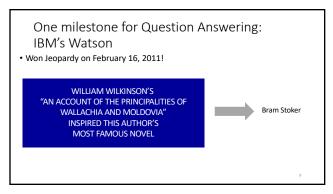
Personal Assistants



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Types of Questions in Modern Systems · Factoid questions Who wrote "The Universal Declaration of Human Rights"? · How many calories are there in two slices of apple pie? • What is the average age of the onset of autism? • Where is Apple Computer based? • Complex (narrative) questions: • In children with an acute febrile illness, what is the efficacy of acetaminophen in  $\bullet \ \textit{What do scholars think about Jefferson's position on dealing with pirates?}\\$ 

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Types of Questions in Modern Systems This lecture Factoid questions Who wrote "The Universal Declaration of Human Rights"? • How many calories are there in two slices of apple pie? • What is the average age of the onset of autism? • Where is Apple Computer based? • Complex (narrative) questions: • In children with an acute febrile illness, what is the efficacy of acetaminophen in • What do scholars think about Jefferson's position on dealing with pirates?

Commercial systems: mainly factoid questions Where is the Louvre Museum located? In Paris, France What's the abbreviation for limited partnership? What are the names of Odin's ravens? Huginn and Muninn What currency is used in China? The vuan What kind of nuts are used in marzipan? almonds What instrument does Max Roach play?

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#### Paradigms for Factoid QA

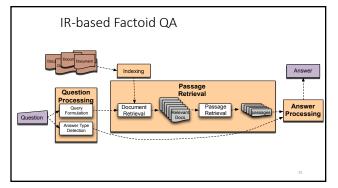
- Information Retrieval (IR)-based approaches
  - IBM Watson (some parts); Google
- Knowledge-based and Hybrid approaches
  - IBM Watson (some other parts); Apple Siri; Wolfram Alpha
- Built upon the above two:
  - Data-driven, neural network-based approaches that rely on retrieval AND knowledge bases

Information Retrieval (IR)-based QA

- → Factoid QA pipeline
- Factoid QA evaluation
- Common Knowledge used in QA
- Recent QA tasks

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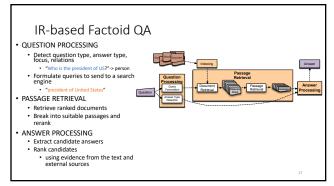


IR-based Factoid QA

Question
Processing
Question
Power/Pomulation
In the 3rd edition of the textbook, more detailed steps are included.

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Question Processing: Things to extract from the question

- Answer Type Detection
  - Decide the named entity type (person, place) of the answer
- Query Formulation
- Choose query keywords for the IR system
- Question Type classification
- Is this a definition question, a math question, a list question?
- Focus Detection
  - Find the question words that are replaced by the answer
- Relation Extraction (if there are more than one entities)
- Find relations between entities in the question

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**Question Processing** 

**Jeopardy!:** They're the two states you could be reentering if you're crossing Florida's northern border

You should answer: what are the states of **Georgia and Alabama**?

• Answer Type: US state

• Query Formulation: two states, border, Florida, north

• Focus: the two states

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• Relations: borders(Florida, ?x, north)

IR-based Factoid QA

• QUESTION PROCESSING

• Detect question type, answer type, focus, relations
• "Who is the president of US?" > person
• Formulate queries to send to a search engine
• "president of United States"

• PASSAGE RETRIEVAL

• Retrieve ranked documents
• Break into suitable passages and rerank

• ANSWER PROCESSING

• Extract candidates
• using evidence from the text and external sources

Answer Type Detection: Named Entities

• Who founded Virgin Airlines?

Answer Type Detection: Named Entities

- Who founded Virgin Airlines?
  - PERSON

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What Canadian city has the largest population?

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Answer Type Detection: Named Entities

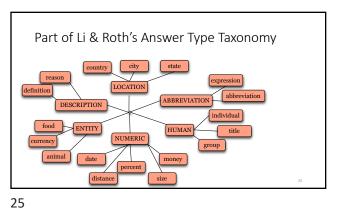
- Who founded Virgin Airlines?
  - PERSON
- What Canadian city has the largest population?
  - CITY

Answer Type Taxonomy

Xin Li, Dan Roth. 2002. Learning Question Classifiers. COLING'02

- 6 coarse classes
  - ABBREVIATION, ENTITY, DESCRIPTION, HUMAN, LOCATION, NUMERIC
- 50 finer classes
  - $\bullet$  LOCATION: city, country, mountain...
  - HUMAN: group, individual, title, description...
  - ENTITY: animal, body, color, currency...

23 24



**Answer Types** What are the names of Odin's ravens?
What part of your body contains the corpus callosum?
What colors make up a rainbow?
In what boke call find the story of Aladdin?
What currency is used in China?
What does Salk vaccine prevent?
What war involved the battle of Chaputlepee?
What kind of our star eused in marzpan?
What instrument does Max Roach play?
What instrument does Max Roach play?
What instrument does Max Roach play?
What it the name of King Arthur's swood?
What the ename of King Arthur's swood?
What is the name of King Arthur's swood?
What is the fastest computer?
What is the fastest computer?
What is the chaptanes use?
What is the sungular of dice? entity
animal
body
color
creative
currency
disease/n
event
food
instrumer
lang
letter
other
plant
product
religion
sport
substance

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N /	- · · · · · · · · · · · · · · · · · · ·	- T	
IVI	ore Answ	er types	
HU	MAN		
de	scription	Who was Confucius?	
	oup*	What are the major companies that are part of Dow Jones?	
inc		Who was the first Russian astronaut to do a spacewalk?	
titi	le	What was Queen Victoria's title regarding India?	
LOC	CATION		
cit	v	What's the oldest capital city in the Americas?	
co	untry	What country borders the most others?	
me	ountain	What is the highest peak in Africa?	
otl	ner	What river runs through Liverpool?	
sta	ite	What states do not have state income tax?	
NUN	MERIC		
co	de	What is the telephone number for the University of Colorado?	
co	unt	About how many soldiers died in World War II?	
da	te	What is the date of Boxing Day?	
dis	stance	How lone was Mao's 1930s Lone March?	
me	oney	How much did a McDonald's hamburger cost in 1963?	
on	der	Where does Shanghai rank among world cities in population?	
otl	ner	What is the population of Mexico?	
pe	riod	What was the average life expectancy during the Stone Age?	
pe	rcent	What fraction of a beaver's life is spent swimming?	
sp	eed	What is the speed of the Mississippi River?	
ter	mp	How fast must a spacecraft travel to escape Earth's gravity?	
siz		What is the size of Argentina?	
we	eight	How many pounds are there in a stone?	27

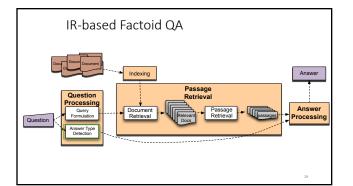
#### Answer types in Jeopardy

Ferrucci et al. 2010. Building Watson: An Overview of the DeepQA Project. AI Magazine. Fall 2010. 59-79.

- 2500 answer types in 20,000 Jeopardy question sample
- $\bullet$  The most frequent 200 answer types cover  $^{\sim}$  50% of data
- The 40 most frequent Jeopardy answer types

country, city, man, film, state, author, group, here, company, president, capital, star, novel, character, woman, river, island, king, song, part, series, sport, singer, actor, play, team, show, actress, animal, presidential, composer, musical, nation, book, title, leader, game

27 28



#### **Answer Type Detection**

- Hand-written rules
- Machine Learning

29 30

#### **Answer Type Detection**

- Regular expression-based rules can get some cases:
- Who {is|was|are|were} PERSON PERSON (YEAR YEAR)
- Other rules use the question headword:

(the headword of the first noun phrase after the wh-word)

- Which city in China has the largest number of foreign financial
- What is the state **flower** of California?

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**Answer Type Detection** 

classification

answer types)

set of features.

• Most often, we treat the problem as machine learning

• Define a taxonomy of question types (similar as

• Annotate training data for each question type

• features include those hand-written rules!

• Train classifiers for each question class using a rich

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#### Features for Answer Type Detection

- Question words and phrases
- Part-of-speech tags
- Parse features (headwords)
- Named Entities
- Semantically related words

Which city in China has the largest number of foreign financial companies?

What is the state **flower** of California?

**Query Formulation**  QUESTION PROCESSING Detect question type, answer type, focus, relations "Who is the president of US?"-> person Formulate queries to send to a search PASSAGE RETRIEVAL Retrieve ranked documents Break into suitable passages and rerank ANSWER PROCESSING Extract candidate answers
 Rank candidates
 using evidence from the text and external sources

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#### Keyword Selection Algorithm

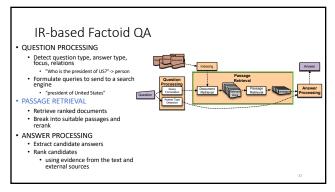
Dan Moldovan, Sanda Harabagiu, Marius Paca, Rada Mihalcea, Richard Goodrum, Roxana Girju and Vasile Rus. 1999. Proceedings of TREC-8.

- 1. Select all non-stop words in quotations
- 2. Select all NNP words in recognized named entities
- 3. Select all complex nominals with their adjectival modifiers
- 4. Select all other complex nominals
- 5. Select all nouns with their adjectival modifiers
- 6. Select all other nouns
- 7. Select all verbs 8. Select all adverbs
- 9. Select the question focus word (skipped in all previous steps)

10. Select all other words

Choosing keywords from the query Slide from Mihai Surdeanu Who coined the term "cyberspace" in his novel "Neuromancer"? 1 1 4 4 7 cyberspace/1 Neuromancer/1 term/4 novel/4 coined/7

35 36



Passage Retrieval

- Step 1: IR engine retrieves documents using query terms
- Step 2: Segment the documents into shorter units
  - E.g. paragraphs or consecutive sentences
  - Think about why? Why not single sentences?
- Step 3: Passage ranking
  - E.g. use answer type to help rerank passages

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#### Features for Passage Ranking

Using supervised machine learning

- Number of Named Entities of the right type in passage
- Number of query words in passage
- Number of question N-grams also in passage
- Proximity of query keywords to each other in passage
- Longest sequence of question words
- Rank of the document containing passage

IR-based Factoid QA

• QUESTION PROCESSING

• Detect question type, answer type, focus, relations
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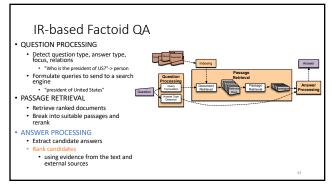
# IR-based Factoid QA • QUESTION PROCESSING • Detect question type, answer type, focus, relations • "who is the president of US?"> person • Formulate queries to send to a search engine • "president of United States" • PASSAGE RETRIEVAL • Retrieve ranked documents • Break into suitable passages and rerank • ANSWER PROCESSING • Extract candidatea answers • Rank candidates • using evidence from the text and external sources

**Answer Extraction** 

- Run an answer-type named-entity tagger on the passages
  - Each answer type requires a named-entity tagger that detects it
  - If answer type is CITY, tagger has to tag CITY
     Can be full NER, simple regular expressions, or hybrid
- Return the string with the right type:
  - Who is the prime minister of India (PERSON)

    Manmohan Singh, Prime Minister of India, had told
    left leaders that the deal would not be renegotiated.
  - How tall is Mt. Everest? (LENGTH)
    The official height of Mount Everest is 29035 feet

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Ranking Candidate Answers

• But what if there are multiple candidate answers!

Q: Who was Queen Victoria's second son?

Answer Type: Person

#### Passage:

The Marie biscuit is named after Marie Alexandrovna, the daughter of Czar Alexander II of Russia and wife of Alfred, the second son of Queen Victoria and Prince

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#### Ranking Candidate Answers

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Q: Who was Queen Victoria's second son?

Answer Type: Person

The Marie biscuit is named after Marie Alexandrovna, the daughter of Czar Alexander II of Russia and wife of Alfred, the second son of Queen Victoria and Prince **Albert** 

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#### Use machine learning: Features for ranking candidate answers

Answer type match: Candidate contains a phrase with the correct answer type.

Pattern match: Regular expression pattern matches the candidate.

Question keywords: # of question keywords in the candidate.

Keyword distance: Distance in words between the candidate and query keywords

Novelty factor: A word in the candidate is not in the guery.

Apposition features: The candidate is an appositive to question terms

Punctuation location: The candidate is immediately followed by a comma, period, quotation marks, semicolon, or exclamation mark.

 $\textbf{Sequences of question terms:} \ \textbf{The length of the longest sequence of question terms that}$ occurs in the candidate answer.

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#### Candidate Answer scoring in IBM Watson

- Each candidate answer gets scores from >50 components
  - (from unstructured text, semi-structured text, triple stores like
  - logical form (parse) match between question and candidate
  - · passage source reliability
  - geospatial location
  - · California is "southwest of Montana"
  - temporal relationships
  - taxonomic classification

Information Retrieval (IR)-based QA

- Factoid QA pipeline
- Factoid QA evaluation
  - Common Knowledge used in QA
  - Recent QA tasks

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#### **Common Evaluation Metrics**

- 1. Accuracy (does answer match gold-labeled answer?)
- 2. Mean Reciprocal Rank
  - For each query return a ranked list of M candidate answers.
  - Query score is 1/Rank of the first correct answer
    - · If first answer is correct: 1
    - else if second answer is correct: ½
    - · else if third answer is correct: 1/4, etc. Score is 0 if none of the M answers are correct
  - Take the mean over all N queries
  - Examples

Information Retrieval (IR)-based QA

- Factoid QA pipeline
- Factoid QA evaluation
- Common Knowledge used in QA
  - Recent QA tasks

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#### Knowledge in QA

- What are other types of knowledge useful for a QA system?

  - Relations
     Temporal information
  - · Dialogue context

rank;

Relation Extraction

- Answers: Databases of Relations
  - born-in("Emma Goldman", "June 27 1869")
  - author-of("Cao Xue Qin", "Dream of the Red Chamber")
  - Draw from Wikipedia infoboxes, DBpedia, FreeBase, etc.
- Questions: Extracting Relations in Questions Whose granddaughter starred in E.T.?

**Relation Extraction** 

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  - born-in("Emma Goldman", "June 27 1869")
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Questions: Extracting Relations in Questions

Whose granddaughter starred in E.T.? (acted-in ?x "E.T.")

(granddaughter-of ?x ?y)

Temporal Reasoning

- Relation databases
  - (and obituaries, biographical dictionaries, etc.)
- IBM Watson

"In 1594 he took a job as a tax collector in Andalusia" Candidates:

- Thoreau is a bad answer (born in 1817)
- Cervantes is possible (was alive in 1594)

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## Context and Conversation in Virtual Assistants like Siri

- Coreference helps resolve ambiguities
  - U: "Book a table at II Fornaio at 7:00 with my mom"
  - U: "Also send her an email reminder"
- Clarification questions:
  - U: "Chicago pizza"
  - S: "Did you mean pizza restaurants in Chicago
  - or Chicago-style pizza?"

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#### Information Retrieval (IR)-based QA

- Factoid QA pipeline
- Factoid QA evaluation
- Common Knowledge used in QA
- Recent QA tasks

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#### **Reading Comprehension**

- Answer questions that test comprehension of a specific document.
- Use standardized tests of reading comprehension to evaluate performance (Hirschman et al. 1999; Rilo & Thelen, 2000; Ng et al. 2000; Charniak et al. 2000).

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#### Sample Reading Comprehension Test

School Kids Class Up Creak!

(EVERET, WASHINGTON, June, 1988) – It has taken five years of hard work.

AN

But a group of shids have classed up Papen Creak.

In 1983, the creak was have classed up Papen Creak.

In 1983, the creak was dirty that the fish hat all died. I group of shids at Jackson

School decided to do counting about It. Decimes a proper for their whole class.

For two y classed on the bottom of the creak to lide fit on one Mo. Have we examy

wavels. They also found I ord from And litter. Then the attaches raised fit he eggs in an

the of water called an aquorism. When the eggs hathed, they supplied the new fish

unto the creak. They wanted others to stop unking the creak first year for the creak of the property of the stop of the creak class.

They wanted others to the signs near the creak. They also made little books,

called booklets. The booklet stold people he was be egg the creak class. Now, the water

to cleam and nor fish to we being born in the creak. Figure Creak in a sign of the good

things young people can do.

Q1: Who cleaned up the creek? Q2: What was the name of the creek? Q3: When did the work begin?
Q4: Where is the bed of a creek? Q5: Why did the kids make booklets?

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Limitations of Factoid Q/A

• Question must query a specific fact that is explicitly stated somewhere in the document corpus.

- Does not allow aggregating or accumulating information across multiple information sources.
- Does not require "deep compositional" semantics, nor inferential reasoning to generate answer. → Natural language generation!

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Popular QA benchmarks

• Reading comprehension task

• Visual Question Answering (language + vision)

What are recent tasks for QA?

#### Large Scale Reading Comprehension Data

- DeepMind's large-scale data for reading comprehension Q/A (Hermann et al., 2015).
  - · News articles used as source documents.
  - Questions constructed automatically from article summary sentences.

	CNN			Daily Mail		
	train	valid	test	train	valid	tes
# months	95	1	1	56	1	
# documents	90,266	1,220	1,093	196,961	12,148	10,397
# queries	380,298	3.924	3,198	879,450	64,835	53,182
Max # entities	527	187	396	371	232	245
Avg # entities	26.4	26.5	24.5	26.5	25.5	26.0
Avg # tokens	762	763	716	813	774	780
Vocab size	1	18,497			208,045	

Sample DeepMind Reading Comprehension Test

Original Version

Context
The BBC producer allegedly struck by Jeremy
Clarkson will not press charges against the "Top
Gear" bost, his lawyer sulf richt, Clarkson, who
hosted one of the most-watched ledvision shows
in the words, are dropped by the IRC Wednesday
in the words, are dropped by the IRC Wednesday
in the words, are dropped by the IRC Wednesday
in the words, was reported by the IRC Wednesday
in an unprovoked physical and werbal attack."
To an unprovoked physical and werbal attack."

Ouery
Producer X will not press charges against Jeremy
Clarkson, his lawyer says.

Table 3: Original and anonymised version of a data point from the Daily Mail validation set. The
anonymised entity markers are constantly permuted during training and testing.

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## Stanford Question Answering Dataset (SQuAD)

- Question: Which team won Super Bowl 50?
- Passage (context): Super Bowl 50 was an American football game to determine the champion of the National Football League (NFL) for the 2015 season. The American Football Conference (AFC) champion Denver Broncos defeated the National Football Conference (NFC) champion Carolina Panthers 24–10 to earn their third Super Bowl title. The game was played on February 7, 2016, at Levi's Stadium in the San Francisco Bay Area at Santa Clara, California.
- 100k examples
- Answer must be a span in the passage

## Stanford Question Answering Dataset (SQuAD)

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- How do we know which sentence to select? (HW4)
- Furthermore, which phrase is the answer? (HW4 bonus question)

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#### A Popular LSTM-based QA Model

- LSTM, a recurrent neural net (RNN) model, is used to encode document
  - This can be done separately (shared encoder) or jointly (e.g. encode the two in one sequence)
- The answer extractor can be implemented as
  - a similarity measurement (e.g. a cosine scorer)
  - a sequence tagger



 More advanced version can be built with attention mechanism: the model is trained to focus on answering the question while reading the document.

## CoQA: A Conversational Question Answering Challenge

- Input: Jessica went to sit in her rocking chair. Today was her birthday and she was turning 80. Her granddaughter Annie was coming over in the afternoon and Jessica was very excited to see her. Her daughter Melanie and Melanie's husband Josh were coming as well. Jessica had . . . .
- Q1: Who had a birthd
- R1 (rational): Jessica went to sit in her rocking chair. Today was her birthday and she was turning 80.
- Q2: How old would she be?
- A2: 80
- R2 (rational): she was turning 80
- Q3: Did she plan to have any visitors?
- R3 (rational): Her granddaughter Annie was coming over

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#### The NarrativeQA Reading Comprehension Challenge

- Title: Ghostbusters II
- Question: How is Oscar related to Dana?
- Answer: her son
- Summary snippet: . . . Peter's former girlfriend Dana Barrett has had a son, Oscar. . .
- UScar. . . .

  Story snippet:

  DANA (setting the wheel brakes on the buggy) Thank you, Frank. I'll get the hang of this eventually.

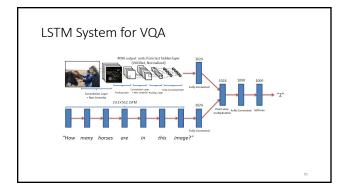
  She continues digging in her purse while Frank leans over the buggy and makes funny faces at the baby, OSCAR, a very cute nine-month old boy.

  FRANK (to the baby) Hiya, OScar. What do you say, slugger?

  FRANK (to Dana) That's a good-looking kid you got there, Ms. Barrett.

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## **VQA** Examples



Visual Question Answering (VQA)

• Answer natural language questions about information in images.

VaTech/MSR group has put together VQA dataset with ~750K questions over ~250K images (Antol et al., 2016).