

Guo, C., et al., "Pingmesh: A Large-Scale System for Data Center Network Latency Measurement and Analysis" *Proc. of ACM SIGCOMM* '15, 45(4):139-152, Oct. 2015

DC2

DC1

Intra-DC

Podset/Cluste

network

DC3

Spine

Leaf

ToR

Server

Inter-DC

network

Microsoft's Datacenter Latency Diagnosis Tool

Goal: to "know" the latency between any two servers in a datacenter at any time

Purposes:

- 1. to diagnose whether any observed service degradation is caused by network performance
- 2. to track whether network performance meets service level agreement (SLA) with clients
- 3. to automate network troubleshooting

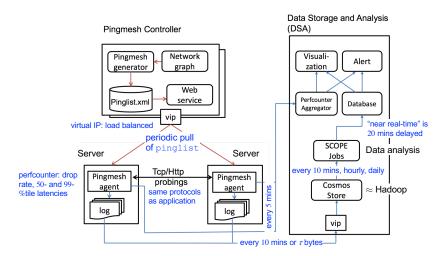
Constraints

Must scale to 10^{5} 's to millions of servers, 10^{5} 's of switches, and millions of connections in a datacenter

Design decisions:

- 1. always-on or on-demand? it needs to be always on
- 2. all servers or only between certain pairs? use of ECMP load-balancing means the exact path of a connection is not known ⇒ we don't know which pairs to track to diagnose a given switch

Pingmesh Architecture



pinglist

Centrally computed, lists a pingmesh agent's probe targets, based on network topology

- a probe yields a RTT measure from TCP SYN/SYNACK
- each probe is a new TCP/HTTP connection with a new source port
- about 2K-5K targets per server

Scalability obtained by hierarchical probing:

- 1. per rack: all-pairs probing
 - \Rightarrow complete graph of servers
- 2. intra-DC: 1-1 (*i*-to-*i*) probing across racks
- ightarrow complete graph of racks
- 3. inter-DC: several (unspecified) servers selected per cluster
 - \Rightarrow complete graph of datacenters

Pingmesh Agent

Overhead:

- 1. memory footprint < 45 MB [> MS DOS 640 KB RAM]
- $_{\rm 2.}$ average CPU usage is 0.26% of Intel Xeon E5-2450
- 3. probe traffic averages 10's Kbps
- $_{\rm 4\cdot}$ total data upload: 24 TB/day or 2 Gbps
- 5. written in C++ not C# or Java to avoid runtime library and virtual machine overhead

Pingmesh Agent

Safety features:

- 1. CPU and memory usage capped
- 2. 10 seconds minimum probe interval, with maximum probe payload of 64 KB
- 3. stop probing after 3 tries or if no pinglist
- if data upload fail after several tries, discard inmemory data; local logging of data is also size-capped
- 5. watchdogs to watch over every components

Datacenter Latency

DC1: distributed storage and MapReduce, servers are throughput intensive:

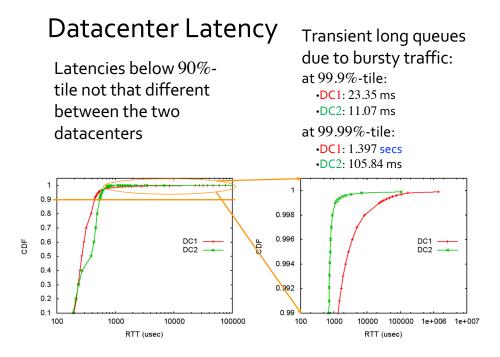
- transmit and receive $100^{\prime}\mathrm{s}~\mathrm{Mbps}$
- + 90% average CPU utilization

DC2: interactive search service, latency sensitive, servers have:

- high fan-in/fan-out, with low but bursty network traffic
- average CPU utilization moderate

Some results:

- inter-rack latencies higher than rack-internal latencies
- probes carrying payload have higher latencies than probes without payload, due to extra transmission delays



Network Troubleshooting

Problem: silent packet drop:

- specific source-destination pair gets dropped \Rightarrow due to flow table hardware (TCAM) corruption
- specific source-destination-transport tuple gets dropped ⇒ perhaps related to ECMP hashing
- both can be fixed by rebooting the switch

How to detect faulty switch?

Packet Drop Rate

Estimated from TCP SYN/SYNACK probe failure: $\frac{\# probes_{1failure} + \# probes_{2failures}}{\# probes_{successful}}$

where:

- #probes__failure: # SYN packets dropped with one retry
- #probes_{2failures}: # SYN packets dropped with two retries, but counted only once
- #probes_successful: successful probe, including after retries
- in short, (total number dropped)/(total number that got through)

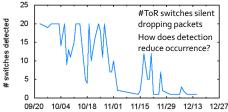
Packet drop rate on the order of $10^{\text{-5}}$, with inter-rack drop rate $2\text{-}6\times$ higher than rack-internal drop rate

Network Troubleshooting

How to detect faulty switch?

- if many servers under a ToR switch experience silent drop, the ToR switch is flagged
- if a small number of ToR switches in a cluster is flagged, they are probably faulty and are rebooted
- if a large number is flagged, a higher-level switch could be faulty ⇒ requires manual pinpointing, e.g., by using traceroute

Pingmesh alone doesn't pinpoint faulty switch



Fault Visualization

